

Privacy Policy

Badminton Court Finder Effective date: 18 August 2026

1. Who we are

Badminton Court Finder is operated by **Archit Pravin Mahajan** (ABN 68 276 816 621), trading as "Badminton Court Finder" ("we", "us", "our").

For any privacy question, access or correction request, or complaint, contact us at **badmintoncourtfinder@gmail.com**.

2. What we collect

We collect the following categories of information:

- **Contact details you give us directly** — name, email, and/or phone number when you submit a court request or feedback form, or when you check out for a Venue Spotlight Program subscription (processed by Stripe, which shares your checkout email with us).
- **Location information** — if you use the "near me" search feature, your device's GPS location, requested only with your browser's permission and used to centre and filter search results. We don't store this beyond your session.
- **Usage and device data** — pages viewed, search terms, general interaction events (e.g. opening or submitting a court request), device/browser type, and IP address, collected via Google Analytics and PostHog.
- **Locally stored preferences** — we use your browser's local storage (not cookies) to remember things like your selected city, search filters, map display preferences, and recent searches. This stays on your device and isn't sent to us as a file, though related events may be sent to our analytics tools as described above.
- **Search queries typed into the location search box** — sent directly from your browser to Mapbox as you type, to generate address suggestions.
- **Rate-limiting data** — for our staff login pages only, we temporarily track IP addresses to prevent abuse. This isn't linked to site visitors generally.

We do not require an account to search for or view courts, and we don't collect payment card details ourselves — Stripe handles and stores that directly.

3. Why we collect it, and how we use it

What	Why
Court request / feedback contact details	To respond to your request, follow up on missing or incorrect venue information, and — if you're a venue — to discuss listing your venue with us (see Section 4, Marketing).
Checkout email (Stripe)	To confirm and manage your Venue Spotlight Program subscription, and to contact you about it.
Location (GPS)	To power the "near me" search feature.

What	Why
Usage/device data (analytics)	To understand how the site is used, fix problems, and improve the product.
Local storage preferences	To make the site more convenient to use across visits (e.g. remembering your city or filters).
Mapbox search queries	To return address/suburb suggestions as you type.
Rate-limiting IPs (staff logins)	To prevent unauthorised access attempts.

4. Marketing

If you submit a court request or otherwise give us your contact details, we may use them — and contact details for a venue that we source independently (e.g. from a venue's own public website) — to reach out about listing on Badminton Court Finder, including the Venue Spotlight Program. Any such message will identify us clearly and include a way to tell us not to contact you again, which we will honour. We don't sell or share your contact details with unrelated third parties for their own marketing.

5. Who we share information with

We use third-party services to run the site, each of which processes data on our behalf or as an independent provider:

- **Stripe** — payment processing for Venue Spotlight Program subscriptions.
- **Google (Google Analytics)** — usage analytics.
- **PostHog** — usage analytics and product event tracking.
- **Mapbox** — maps, map tiles, and location search suggestions.

These providers are based in, or process data in, **the United States**. By using the site, you understand your information may be processed outside Australia. We take reasonable steps to only use providers with their own privacy and security commitments, but we don't control their systems directly, and Australian Privacy Principle protections may not apply to their handling of data once it leaves Australia in the same way.

We don't sell personal information, and we don't share it with anyone else except: as described above, if required by law, or if we reasonably believe it's necessary to protect the rights, property, or safety of Badminton Court Finder, our users, or the public.

6. Data security

We take reasonable steps to protect the information we hold from misuse, loss, and unauthorised access, including restricting access to our internal systems (e.g. the admin dashboard) to authorised staff via password-protected login. No method of storage or transmission is completely secure, and we can't guarantee absolute security.

7. How long we keep information

We keep personal information for as long as necessary for the purpose it was collected for, or as required by law, and delete or de-identify it once it's no longer needed.

8. Your rights

Under the Privacy Act 1988 (Cth), you can ask us to access or correct personal information we hold about you. Contact **badmintoncourtfinder@gmail.com** and we'll respond within a reasonable time. If you're not satisfied with our response, you can lodge a complaint with the **Office of the Australian Information Commissioner (OAIC)** at oaic.gov.au.

9. Children

Badminton Court Finder isn't directed at children, and we don't knowingly collect personal information from children.

10. Changes to this policy

We may update this policy from time to time to reflect changes to the site or our legal obligations. The "Effective date" above will be updated when we do, and continued use of the site after a change takes effect means you accept the updated policy.

11. Contact us

Questions about this policy or how we handle your information: **badmintoncourtfinder@gmail.com**